



Official

AusCheck External Release Notes

28 March 2025

v4.10

Summary

The latest upgrades to AusCheck systems introduce important improvements to help our systems perform better. These upgrades will support programs to align with the Department of Home Affairs' priorities and enable us to better respond to future needs.

All Portals

Sessions timeout reconfiguration (15 minutes)

Change Type: Enhancement

Affected Scheme(s): n/a

Affected User(s): All portal users

Business Problem: Session timeout needs to be improved. Timeout prompts need to be introduced, advising applicants they need to stay logged in if they want to save their progress.

User Benefit:

By introducing timeout prompts, portal users will be able to save their progress without being cut off unexpectedly.

Applicants

Applicant security card replacement

Change Type: Enhancement

Affected Scheme(s): Aviation Security Identification Card (ASIC), Maritime Security Identification Card (MSIC)

Business Problem: When cardholders are requesting a replacement card, they are not currently provided with complete in-portal guidance information. This is leading to confusion about what process to follow or card/reason to select.

User Benefit:

In-portal guidance will assist users requesting a replacement card to easily navigate the process.

Further, when requesting a replacement card for the reason "Faulty Card", a cardholder will continue to be able to use their existing card/s until a replacement card has been processed and issued.

Applicant correspondence – interview detail update for Canberra and Adelaide applicants

Change Type: Enhancement

Affected Scheme(s): ASIC

Business Problem: ASIC cardholders transitioned from Canberra or Adelaide Airport Issuing Bodies need to see their specific instructions for verification.

User Benefit: This will enable applicants to locate their verifiers in a timely way, avoiding confusion and unnecessary delays.

Employer

APIs are open for testing

Change Type: Enhancement

Affected Scheme(s): All

Affected User(s): Employer

Business Problem and Benefit: Technology uplift so AusCheck meets best practice communication methods. This reduces the risk of system failure and provides a strengthened environment for industry and commercial partner interactions.

By connecting an employer's system with the AusCheck system, through the Employer and Credential API, employers have a programmable interface with the following key operations:

- verify a security credential
- search/get/update/approve/reject/manage operational needs and facilities
- send invitations to applicants to apply for an AusCheck application.

Developer guide for integration with AusCheck APIs:

[Draft for consultation: AusCheck System to System Technical Working Group \(TWG\) API Developer Guide - Overview | Rise 360](#)

How to apply for beta testing:

[Introduction - User Manual for Accessing AusCheck APIs | Rise 360](#)

Facility Operator

APIs are open for testing

Change Type: Enhancement

Affected Scheme(s): All

Affected User(s): Facility Operator

Business Problem and Benefit: Technology uplift so AusCheck meets best practice communication methods. This reduces the risk of system failure and provides a strengthened environment for industry and commercial partner interactions.

By connecting a facility operator's system with the AusCheck system, through the Facility Operator and Credential API, facility operators have a programmable interface with the following key operations:

- search/get/update/manage facility data and employer associations
- search/get applications linked to the facility operator's facilities
- remove their facility(s) from an applicant's operational need
- retrieve security credential status changes.

Developer guide to integration with AusCheck APIs:

[Draft for consultation: AusCheck System to System Technical Working Group \(TWG\) API Developer Guide - Overview | Rise 360](#)

How to apply for beta testing:

[Introduction - User Manual for Accessing AusCheck APIs | Rise 360](#)

Outage Window

AusCheck system maintenance is scheduled for 28 March 2025, between 19:00 to 23:59 (AEDT).

Systems may be offline at times during this period.

The outage will affect:

- ASIC issuing bodies
- MSIC issuing bodies
- National Health Security (NHS) responsible entities
- Naval Shipbuilding and Sustainment Identity Cards (NSSIC) responsible entities
- Critical Infrastructure Background Checking (CIBC) responsible entities
- web portal users (applicants, employers, verifiers, facility operators and issuing bodies)
- web services users.