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AusCheck External Release Notes

26 September 2025 v4.12.0

Summary

The latest upgrades to AusCheck systems introduce important improvements to help our systems perform better and support users. These upgrades will support programs to align with the Department of Home Affairs' priorities and enable us to better respond to future needs.

Release 4.12 brings updates related to:

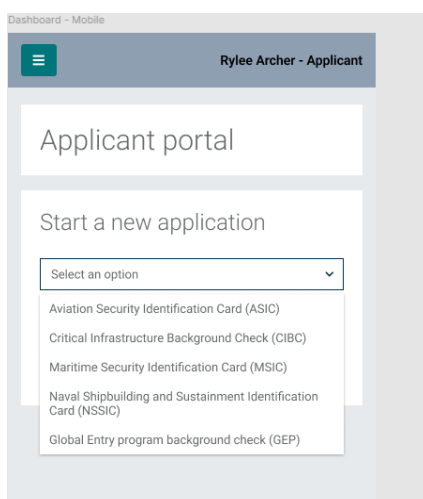
- Global Entry program
- Women's Asian Cup 2026
- Application Programming Interface (API) operations
- General enhancements.

Global Entry program

This release includes enhancements to support readiness for the Global Entry program being made available to the Australian public. All systems features and functionality will be visible once go-live is announced.

Scheme acronyms on mobiles

When applications are currently viewed on a mobile device, acronyms are displayed for all schemes with no text wrapping. This enhancement brings a new drop-down menu that will show applicants the scheme name and the acronym.



Maritime Security Identification Card 4-year applications

- **Capturing updated data to perform annual checks:**

This enhancement will allow Maritime Security Identification Card (MSIC) holders to review and update their personal details in the portal by using the 'Modify Profile' section.

- **Bi-annual check correspondence reminders:**

This enhancement enables an automated email to be sent to applicants 30 days before the next bi-annual check date, prompting them to update their profile in the portal if their circumstances have changed.

Disabling address validation for non-Australian countries

This enhancement will allow applicants to enter a foreign address without generating errors.

Verifiers

Dispatch Report correction

Affected Scheme(s): Aviation Security and Identification Card (ASIC), MSIC

The Identification Card Dispatch Report will be updated to reflect the AusCheck mailbox. Email address for 'Issuingbody@homeaffairs.gov.au' has been decommissioned and is no longer being monitored. This email address should be 'AusCheck@homeaffairs.gov.au'.

This enhancement will ensure smooth communication between stakeholders.

AusCheck API

Facility operators API enhancements

Affected Scheme(s): All

- **'Manage facility data' operation:**

This enhancement will allow facility operators to have an API operation to manage their facility records, so they can systematically integrate with AusCheck.

Specifically:

- viewing a list of facilities linked to the facility operator's organisation
- selecting a facility from the list and viewing the details
- updating their facility display name in the AusCheck system and any correspondence.

- **'Manage employer relationship' operation:**

This enhancement will allow facility operators to manage their employer relationships, so that they can systematically integrate with AusCheck.

Specifically:

- Facility operators can view a list of employers that have an existing relationship or are seeking to establish a relationship with their facility/facilities.
- Select an employer to facility relationship and view details including status, relationship end date and request reason.
- For any pending relationship request, approve/decline employer relationship request for associated facility with optional relationship end date.
- For any approved relationship request, update employer relationships for associated facility including optional relationship end date and mandatory comments.
- Remove employer relationships for associated facility including optional relationship end date and mandatory comments.
- Establish employer relationship for a facility, including optional relationship end date and mandatory comments.

- **‘View Applicants’ operation:**

This enhancement will allow facility operators to have an API operation enabling them to view applicants linked to their facility/facilities, so that they can systematically integrate with AusCheck.

Specifically, facility operators will be able to:

- Select an application from the list and view applicant details, application status, background check results, employment details, operational need details and security card details.
- Remove a facility from applicant’s operational need.

- **Verify ‘Security Card’ operation:**

This enhancement will allow facility operators to verify whether a security card is current and active, so that they can systematically integrate with AusCheck.

Specifically, facility operators will be able to:

- Verify security card with an issuing body, card type, card number, name on card and expiry date, and return result with security card information.
- Verify security card with image of the card and return result with security card information.

- **‘View Status Changes Security Credential’ operation**

This enhancement will enable facility operators to view any security credential with recent status changes, so if the digital credential is cancelled, they can revoke their access to the facility/asset.

- **‘Manage invitation’ operation**

This enhancement will allow API consumers of the Facility Operator API to send invitations to applicants to submit an AusCheck application.

- **‘Search Application’ API**

This enhancement will allow facility operators to search for applications and their background check outcome.

Onboarding pack for facility operators can be found here:

[\(Case\) Facility Operators - Department of Home Affairs API Dev Portal | Department of Home Affairs API Dev Portal](#)

API Registration

- **External Client Authorisation Service (ECAS) integration for API registration**

This enhancement establishes the use of ECAS integration for API registration, so that industry participants have a consistent approach for accessing Home Affairs APIs.

Credential API enhancements

- **Credential API - Verify Credential - Response - Add 'Credential Expiry Date'**

This enhancement will see the 'credential expiry date' in the response of the 'Verify Credential' operation (Credential API).

Outage Window

AusCheck system maintenance is scheduled for 26 September 2025 between 19:00 and 23:59 (AEST).

Systems may be offline at times during this period.

The outage will affect:

- Aviation Security Identification Card (ASIC) issuing bodies
- Maritime Security Identification Card (MSIC) issuing bodies
- National Health Security (NHS) responsible entities
- Naval Shipbuilding and Sustainment Identity Cards (NSSIC) responsible entities
- Critical Infrastructure responsible entities
- Web portal users (applicants, employers, verifiers, facility operators and issuing bodies)
- Web services users.