AusCheck External Release Notes 28 March 2026 v4.14
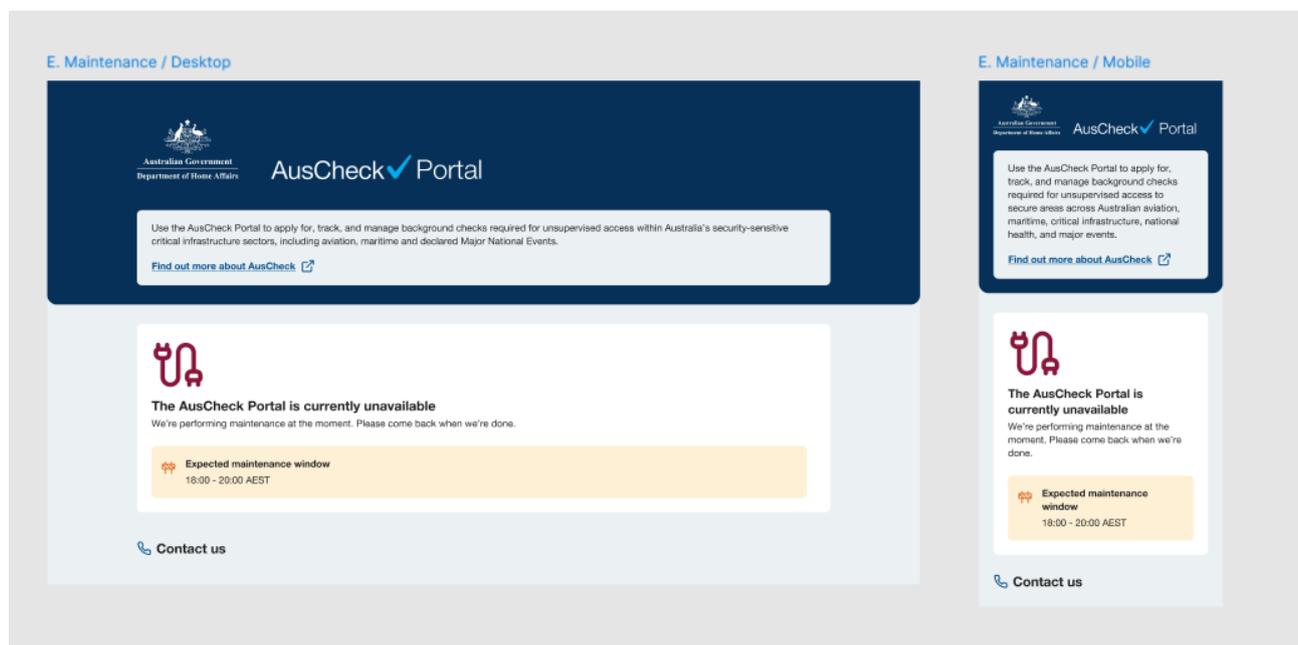
Summary

The latest upgrades to AusCheck systems introduce important improvements to better support users. These upgrades will help align AusCheck programs with the Department of Home Affairs' priorities and enable AusCheck to better respond to future needs.

Release 4.14 delivers bug fixes and portal enhancements resulting in a more stable, reliable, and easy experience for all users.

AusCheck portals

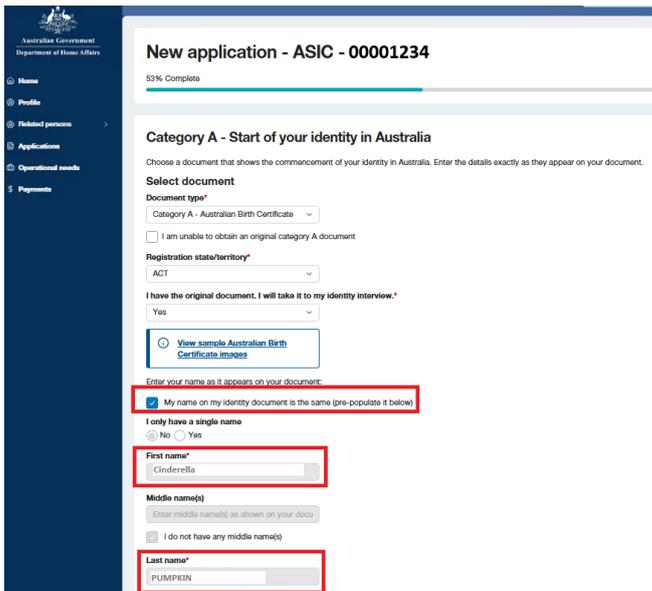### Maintenance pages for outage notifications

Users will now see clear maintenance messages instead of generic error screens when portals are temporarily unavailable. Messages will tell them how long the outage is expected to last so they can plan.
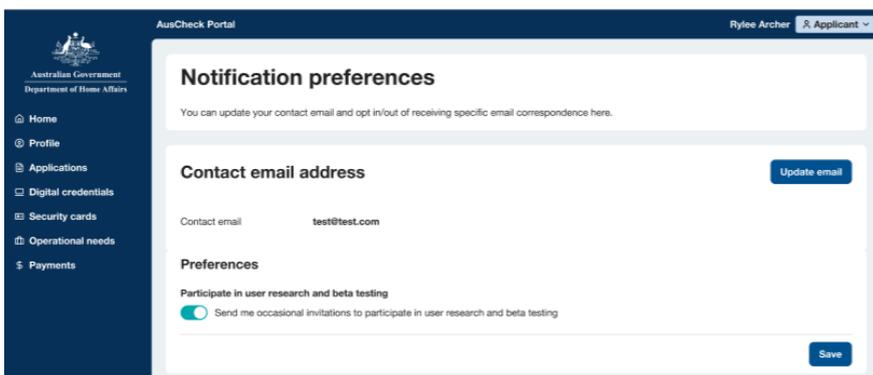
Applicants

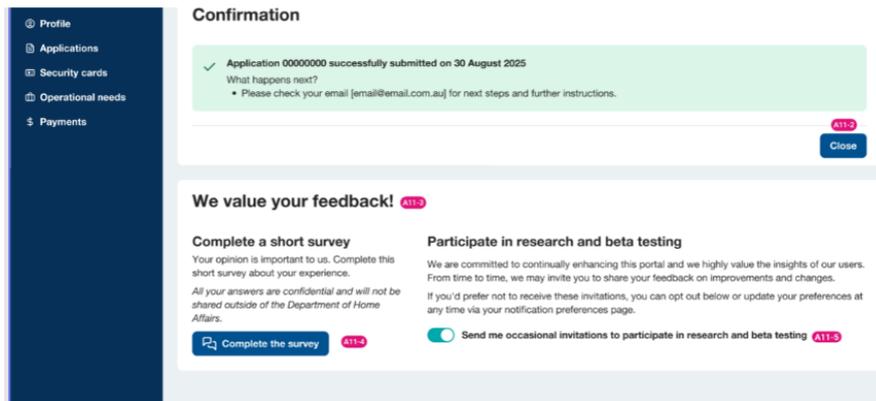- ## Reducing repetitive data entry

  Applicants won't have to keep entering basic details such as their name and date of birth. These fields will now fill in automatically where possible, with prompts to make sure the information matches their identity documents.

- ## Applicants can choose if they want to take part in user research

  Applicants can now opt in or opt out of participating in user research and beta testing. A toggle switch has been added to the Notification preferences page so they can save their selection.

Minor bug fixes:

- **Overseas address correction**

  Applicants can now enter overseas addresses without getting incorrect validation errors.

- **Missing unit numbers in addresses**

  Applicants must now provide a unit number when required. Missing unit numbers will trigger a clear validation error.

- **Applicant financial transaction error**

  This fix makes sure all existing financial transactions are recorded correctly.

Outage window

AusCheck system maintenance is scheduled for 28 March 2026 between 19:00 to 23:59 (AEDT).

Systems may be offline at times during this period.

The outage will affect:

- Aviation Security Identification Card (ASIC) issuing bodies
- Maritime Security Identification Card (MSIC) issuing bodies
- National Health Security (NHS) responsible entities
- Naval Shipbuilding and Sustainment Identity Cards (NSSIC) responsible entities
- Critical Infrastructure Background Checking (CIBC) responsible entities
- Web portal users (applicants, employers, verifiers, facility operators and issuing bodies)
- Web services users.