



AusCheck External Release Notes

22 August 2026 v4.16

Summary

The latest upgrades to AusCheck systems introduce important improvements to better support users. These upgrades will help align AusCheck programs with the Department of Home Affairs' priorities and enable AusCheck to better respond to future needs.

This release improves Aviation Security Identification Card (ASIC) and Maritime Security Identification Card (MSIC) services for applicants.

Key highlights:

- Automatic email reminders before ASICs and MSICs expire.
- Online submission of police reports and statutory declarations to replace stolen cards.
- New change of name replacement card option with supporting document upload.

Applicants

Automatic card expiry reminders

Impact: Medium | **Audience:** Applicants | **Change Type:** Bug Fix

Applicants who have an ASIC or MSIC will now get automatic email reminders 90, 60 and 30 days before their card expires. These reminders give plenty of time to renew or replace a card before it runs out. Email addresses need to be up to date to receive these reminders.

Statutory declarations for stolen ASICs or MSICs

Impact: Medium | **Audience:** Applicants | **Change Type:** Enhancement

Card holders replacing a stolen ASIC or MSIC can now upload a statutory declaration as part of their application for a replacement card. Proof that the theft was reported to police within 7 days of becoming aware that the card was stolen must also be provided. This proof could be a police reference number, an email from the police, or other correspondence issued by the police.

A replacement card cannot be printed until the required police reporting evidence has been received and verified.

Replacing a card due to change of name

Impact: Medium | **Audience:** Applicants | **Change Type:** Enhancement

Applicants can now select 'change of name' as a reason for replacing an ASIC or MSIC. Supporting documentation, including evidence of the name change and a statutory declaration, must be uploaded before submitting the application.

Outage window

AusCheck system maintenance is scheduled for 22 August 2026 between 19:00 to 23:59 (AEST).

Systems may be offline at times during this period.

The outage will affect:

- Aviation Security Identification Card (ASIC) issuing bodies
- Maritime Security Identification Card (MSIC) issuing bodies
- Naval Shipbuilding and Sustainment Identity Cards (NSSIC) responsible entities
- Critical Infrastructure Background Checking (CIBC) responsible entities
- Web portal users (applicants, employers, verifiers, facility operators and issuing bodies)
- Web services users.